



## HEATING, PLUMBING & RENEWABLES

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### How We Use Your Data.

- We never show your payment information such as bank details or credit/debit cards.
- If you have opted for finance to pay for our services your payment and address details will be stored by our financial broker Hitachi Capital Finance UK.
- Your name and address will be left on file for future reference but will not be showed to third parties with the exception of any manufacturer where we have installed new equipment for guarantee and warranty purposes.
- We will remove your details stored on our system at your request. However, this will prevent any future communications being sent to you regarding service reminders etc. or prevent us from holding information such as any warranties.
- We also hold your data and service history to provide appliance data, service records and any repair records.
- We are regulated by the Financial Conduct Authority.

